#### **APPENDIX 4A**

# total responses = 21

# **Connect2 Wiltshire Amesbury Taxibuzz consultation**

# Responses to bus user questionnaire

# Q1. Where do you live?

Winterbourne Stoke	1
Shrewton	3
Rollestone	3
Countess Rd	3
Steel Houses	1
Upper Woodford	4
Middle Woodford	3
Great Durnford	1
Cholderton	2

# Q2. How often do you use the Taxibuzz service?

5 or more days a week	1
3-4 times a week	9
twice a week	4
once a week	4
less than once a week	1
less than once a month	2

# Q3. When you use the Taxibuzz, what journeys do you regularly make?

Wbne Stoke - Upper Woodfd	1	
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Of the trips that people say they

Shrewton/Rollestone - Amesbury	6
Countess Rd / Steel Ho - Amesbury	4
Woodfords / Durnford - Salisbury	7
Cholderton - Salisbury	2

make; 65% are between 0900 -1300 35% are between 1300 -1800

# Q4. When you use the Taxibuzz, what is the purpose of your journey?

Travel to/from work	2
to / from school or college	2
For shopping	16
To visit friends and relations	4
Medical appointments	13
Other	6

# Q5. Does the current service meet your main travel needs?

Yes	17
No	2
Partly	4

### Q6. Would the proposed service meet your main travel needs?

Yes	10
No	7
Partly	5

#### Q7. If you have answered 'no' or 'partly' to question 6, what specific journeys would you not be able to make?

No return journey from Amesbury to Shrewton after 1400, so unable to shop / collect pension / go to gym in afternoon (2 respondents)

No return journey from Amesbury to Countess Rd after 1400, so unable to visit day centres or activities, or afternoon medical appointments (Willow Court and 2 other respondents)

Stay in Amesbury from Shrewton is too long (1 respondent, wants stay of just over 1 hour to attend gym)

Countess Rd service too inflexible - not enough journeys to allow convenient travel, including to medical appointments (Willow Court and 2 other respondents)

0925 journey from Countess Road is too early to be used by Willow Court residents due to their disabilities

Stay in Amesbury from Countess Road is too short to allow completion of shopping and appointments - needs 2 - 2 1/2 hours (1 respondent)

Morning stay in Salisbury from Woodford Valley is too long, and proposed 1320 return is in middle of lunch period (2 respondents)

No convenient early afternoon arrival in Salisbury from Woodford valley - proposed 1240 is too early (1 respondent, would find it difficult to attend afternoon clinic)

Morning stay in Amesbury from Upper Woodford is too short for combined shopping / lunch visit (1 respondent)

No afternoon return from Amesbury to Woodford valley (1 respondent)

# Q8. Do you wish to make any other comments?

No other transport, rely on service to maintain independence (3 respondents) Invaluable service (1 respondent)

Good service, helpful drivers (4 respondents)

Would be prepared to pay a small fare (1 respondent, bus pass holder)

#### Q8. Please give us a bit more information about yourself

What is your age group?	
Under 17	0
17-25	1
26-45	2
46-64	3
Over 65	16

Are you male or female?	
Male	3
Female	17

Do you consider yourself disabled	
No	11
Yes	8
If yes does this affect your ability to walk	
No	1
Yes	7